

2021-2023 Sustainability Plan
Distribution Area: Metropolitan Region

SDGs	Activities	Targets 2023	Work Streams	Actions	Projects	Type	KPI	2020	Accumulated 2015_2020	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015	Energy - Access, quality, equidad	We understand energy poverty as a situation in which a household does not have enough energy to meet its fundamental and basic needs to sustain the human and economic development of its members. This definition requires us to disaggregate the concept into three different dimensions: access (barriers by geographical, infrastructure and technological constraints), quality (conditions of energy and equipment sources, as well as housing and security of supply), and equity (associated with energy expenditure, relative to the total household budget). We consider energy efficiency to be a key tool to combat energy poverty in all its aspects. These projects not only seek to change the different dimensions of energy poverty, providing necessary infrastructure, improving energy quality, and promoting safety, but also promote energy efficiency by guiding and increasing customers' awareness of the economic and environmental effects of over-consumption.	Energy Efficiency Workshop in Neighbors' Associations	CSR	Beneficiaries	1,066	16,748	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Digitalization and Energy Efficiency Workshop	CSR	Beneficiaries	23,105	23,105	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Training Workshops for Institutions	CSR	Beneficiaries	319	970	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			"Electrical Risks Prevention" campaign	CSR	Beneficiaries	126,212	126,212	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Vulnerability and energy security	CSV	Beneficiaries ²	240	440	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Access, equity, and quality of electricity networks in low-income housing estates	CSV	Beneficiaries	3,688	3,688	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Energy Inclusion Program	CSV	Beneficiaries	280	280	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Renovation and delivery lighting in sports courts	CSR	Beneficiaries	1,120	4,044	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Workshop on consumer rights and duties in energy services (1)	CSR	Beneficiaries	-	-	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			Litro de Luz (1) (A Liter of Light)	CSR	Beneficiaries	-	-	
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015			As part of our work on energy poverty, these projects aim to influence the dimension of access to and equity of electricity supply, identifying vulnerability gaps and providing commercial facilities to make customers' payment obligations easier.	Mobile Office	CSV	Beneficiaries	1,514	56,049
	Affordable, reliable, sustainable and modern energy	411,000 beneficiaries accumulated since 2015				Commercial plan for vulnerable sectors	CSR	Beneficiaries	57	251
	Inclusive and equitable quality education	268,000 beneficiaries accumulated since 2015	Climate change and natural resource conservation	Global trends in urbanization and digitization make take a leading role in the power transition to energy creation that will guarantee the sustainability of the planet. These projects seek to deliver knowledge and skills so that each person can understand the effects of climate change and can apply behaviors that minimize such effects.	Talks on Climate Change and its Effects on Electricity Networks	CSR	Beneficiaries	115,781	116,585	
	Inclusive and equitable quality education	268,000 beneficiaries accumulated since 2015			Planetarium: Climate change mitigation and circular economy	CSR	Beneficiaries	16,542	50,868	
	Cities and human settlements inclusive, safe, resilient and sustainable				Waste Management Workshop (Implemented together with Open Power to Art)	CSR	Beneficiaries	50	50	
	Ensure healthy lives and promote well-being for all at all ages		Education for sustainable development	The second pillar of our corporate sustainability strategy is people centered. These projects seek to make it possible for students, children, young people and teachers to acquire the necessary knowledge that will permit them to build more informed, conscious and empowered communities, with special attention placed on younger generations, to achieve a more sustainable development.	Health, Welfare and First Aid Workshop for Community Organizations	CSR	Beneficiaries	955	2,183	
	Inclusive and equitable quality education	268,000 beneficiaries accumulated since 2015			Chilean Pre-Columbian Art Museum	CSR	Beneficiaries	390	390	
	Cities and human settlements inclusive, safe, resilient and sustainable			Art and Murals Workshop (Implemented together with Open Power to Art)	CSV	Beneficiaries	50	50		
	Sustained, inclusive and sustainable	447,000 beneficiaries accumulated since 2015	Economic development with local identity and Green jobs	The second pillar of our corporate sustainability strategy is people centered. These projects improve the quality of life of household members by delivering adequate conditions and competences by training people in new and valuable trades whose value is important to both the company and the society in general.	Open Power to Art Santiago	CSV	Beneficiaries ³	7	15	
	Sustained, inclusive and sustainable	447,000 beneficiaries accumulated since 2015			CEO Networks - Pilot Program	CSV	Beneficiaries	28	28	
	Sustained, inclusive and sustainable	447,000 beneficiaries accumulated since 2015			Training on Low-voltage home electrical installations	CSV	Beneficiaries	20	20	
	Sustained, inclusive and sustainable	447,000 beneficiaries accumulated since 2015			Career change of bill distributors (1)	CSV	Beneficiaries			

1. New Project
2. Families
3. Artists

Acronyms:
CSR - Corporate Social Responsibility
CSV - Creating Shared Value