



PRESS RELEASE

ENEL DISTRIBUCIÓN REPORTS POWER OUTAGE STATUS

Santiago, July 21, 2026 – As of 6:00 p.m., 3,395 customers are without power in Enel Distribución service area in the Metropolitan Region. Most of these outages are concentrated in the municipalities of Las Condes, Recoleta, and Peñalolén, where technical crews are working to restore service as quickly as possible. In the case of Las Condes, the power outage is primarily due to two large trees falling onto the distribution network this morning.

The company is maintaining its contingency plan by strengthening its technical resources and customer service channels to respond promptly to any service interruptions. Additionally, it continues to monitor its registered electricity-dependent customers, ensuring their care through special priority protocols.

Customer Service Channels

Enel Distribución recommends that customers report issues through its contact channels: WhatsApp (+56 9 9444 7606), the Enel Clientes Chile app, and the Call Center at 600 696 0000 / 800 800 696.

For any other requests, customers can use the contact form available on the company's website. Each case is reviewed and responded to in a timely manner.