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PRESS STATEMENT
ENEL DISTRIBUCIÓN CHILE

Santiago, July 22, 2020 – With regards to the charges filed by the Superintendency of Electricity and Fuels (SEC) this past June 12th, and reported by the SEC yesterday, Enel Distribución would like to clarify that the exclusion of the cost for transmission system use in provisional billing is not an error. This is the same interpretation of the regulations applied by the company for over 10 years, and which has never been questioned by the SEC in its audits.

The company presented its deposition on July 7th and will carry out all actions established in the electricity regulations and within the country's general legal framework to prove that it has not violated current regulations.

Enel Distribución has not performed any disservice to its customers. On the contrary, it has delivered and will continue to deliver payment options to all customers during the emergency period, with a special focus on the most vulnerable of these, in order to lessen the impact of the pandemic on the household budget; prorating the debt of vulnerable customers, at their request, in 12 installments, with no down payment or interest, while also automatically prorating, for all customers, any differences between the billing of estimated consumption and real consumption in 5 installments, with no interest or extra charges.