

PRESS RELEASE ENEL DISTRIBUCIÓN CHILE

ENEL DISTRIBUCIÓN ACTIVATES PREVENTION PLAN DUE TO RAINY WEATHER EXPECTED IN THE METROPOLITAN REGION

- *The company has reinforced its technical and operational capacity on-site in addition to its information and customer interaction channels.*
- *Customers may register and update their contact information on our website enel.cl, and on our mobile app "[Enel Clientes Chile](#)," With this information in place, the company will continue holding efficient communication channels with its customers and promptly notify them of any emergency while offering its best service.*

Santiago, June 11, 2020 - Enel Distribución activated its preventive plan to respond to any possible incidents that could affect the electrical distribution system due to weather forecasts showing a chance of rain and wind in the Metropolitan Region.

To this end, the company reinforced its on-site technical and operational capacity, as well as its information and customer interaction channels.

Likewise, the company has reinforced its call center (600 696 0000) and digital channels to facilitate customer interaction. Customer service channels may be found at our [website](http://enel.cl) at enel.cl, our twitter account [@EnelClientesCL](https://twitter.com/EnelClientesCL); Facebook Fan Page account "[Enel Chile](#)" and the quickest way to be in touch with our company via our mobile app "[Enel Clientes Chile](#)."

Power-dependent persons

Enel Distribución has over 400 generators available for priority cases in the event of a power outage assigned to homes with registered power-dependent persons. The company has also distributed additional equipment to municipalities belonging to its concession zones in order to meet the needs of power-dependent patients at each location.

In the event of service interruptions, the company requests that customers avoid interfering with the power network, to steer clear from restoring power by their means to prevent the risk of electrocution.

Enel Distribución serves 33 municipalities in the Metropolitan Region.

Enel Distribución Chile is the main electric power provider in the country, with 1.9 million customers. Its concession area expands to 2.037 km² and covers 33 municipalities exclusively in the Metropolitan Region: Cerrillos, Cerro Navia, Conchalí, Estación Central, Independencia, La Cisterna, La Florida, La Granja, La Reina, Las Condes, Lo Espejo, Lo Prado, Macul, Maipú, Ñuñoa, Pedro Aguirre Cerda, Peñalolén, Pudahuel, Quinta Normal, Recoleta, Renca, San Joaquín, San Miguel, San Ramón, Vitacura, Santiago, Providencia, Huechuraba, Quilicura, Lo Barnechea, Colina, Lampa and, Til.