

PRESS RELEASE ENEL DISTRIBUCIÓN CHILE

ENEL DISTRIBUCIÓN ACTIVATES PREVENTIVE PLAN FOR FORECAST HEAVY RAINFALL IN GREATER SANTIAGO

- *The company has enhanced its on-site technical operating capacity and its information channels for interaction with clients.*
- *In the event of any interruption to electricity supply, the company encourages its clients to remain prudent, and not to make any attempts to restore the service by themselves, so as to avoid any risk of electrocution.*

Santiago, May 28, 2020 - Enel Distribución has activated its preventive plan to address possible events that could affect the electrical distribution system in light of the forecasts for rainfall in the Metropolitan Region.

The company has enhanced its on-site technical operating capacity and its information channels for interaction with clients.

It has also strengthened its call center (**600 696 0000**) and its digital channels to facilitate contact with clients. These channels are: the **enel.cl** website, the **@EnelClientesCL** Twitter account, the “**Enel Chile**” Facebook fan page, and the “**Enel Clientes Chile**” mobile app, which is the fastest way of contacting the company.

Priority Power Users

Enel Distribución operates more than 400 mobile generators to deploy to priority cases, which are assigned to households that are registered as priority power users and that are left without electricity supply at any time. The company has also distributed further units to the different district governments within its concession zone, so that they can also go to the aid of residents who have a medical necessity for electricity within their areas.

Enel Distribución operates in 33 districts of the Metropolitan Region.

Enel Distribución is the country's top electricity distribution company, with over 1.9 million clients. Its concession zone covers an area of 2,037 km², taking in 33 districts located **exclusively in the Metropolitan Region**: Cerrillos, Cerro Navia, Conchalí, Estación Central, Independencia, La Cisterna, La Florida, La Granja, La Reina, Las Condes, Lo Espejo, Lo Prado, Macul, Maipú, Ñuñoa, Pedro Aguirre Cerda, Peñalolén, Pudahuel, Quinta Normal, Recoleta, Renca, San Joaquín, San Miguel, San Ramón, Vitacura, Santiago, Providencia, Huechuraba, Quilicura, Lo Barnechea, Colina, Lampa, and Til Til.